

# Resources for Internet Access

Recommendations during the COVID-19 school closure to gain access to the internet

## **Free Community Wi-Fi Hot-Spots:**

Comcast/Xfinity - <https://hotspots.wifi.xfinity.com/>

**National Free Wi-Fi Map** - <https://www.wifimap.io/>. Many of these locations are restaurants that are now closed, but their parking lots may continue to have active service.

**Low-Cost Home Internet:** Several companies have low-cost, home-based Internet for low-income households.

- Comcast/Xfinity – Comcast will offer new residential, low-income customers its \$9.95-per-month Internet Essentials program free for 60 days. The company is also boosting the internet service speeds in this program from 15/2 Mbps to 25/3 Mbps, which qualifies the service as high-speed broadband under FCC guidelines. Comcast will also suspend data caps for 60 days. <https://internetessentials.com/>

- Zito Media - Zito Media will provide its 20 Mbps Internet Service free of charge for two months to low income residents.

- AT&T – AT&T's Access program provides \$10/month home-based Internet to limited income households. Also offering two months of free service to new Access customers who order by April 30, 2020 (\$10/mo thereafter) and waiving all home internet data overage fees. <https://digitalyou.att.com/low-cost-internet/>

- Charter Spectrum (formerly Time Warner Cable) - Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.

- CenturyLink: CenturyLink is suspending data usage limits for consumer customers during this time period due to COVID-19.

**Federal Lifeline Program:** Lifeline is one of the four federal Universal Service programs (E-rate is also one) that lowers the monthly cost of phone or internet for low-income households. Eligible customers can receive up to \$9.25 toward their bill. <https://www.lifelinesupport.org/>.